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Secretary M.S.1170

# FEDERAL COMMUNICATIONS COMMISSION WASHINGTON, D.C. 20554

**11 OCT** 1994

IN REPLY REFER TO: CN9404726

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FEDERAL COMMUNICATIONS COMMISSION OFFICE OF SECRETARY

The Honorable John C. Danforth United States Senate Committee on Commerce, Science, and Transportation
Washington, DC 20510-6125

Dear Senator Danforth:

This is in reply to your letter of September 8, 1994, on behalf of your constituent, William H. Gamblin, General Manager of the Jefferson County 911 Dispatch in House Springs, Missouri, and a number of his colleagues. Mr. Gamblin and his colleagues are interested in the implementation of Enhanced 911 (E-911) technology in the Personal Communications Services (PCS) industry.

On September 19, 1994, the Commission adopted a Notice of Proposed Rule Making in CC Docket No. 94-102 regarding access to E-911 emergency services by commercial mobile radio service (including PCS) customers. Among other things, this Notice proposes that:

- 1) PCS customers be able to obtain access to emergency services by dialing 911 without having to dial additional digits;
- 2) PCS customers be able to place 911 calls without meeting any mobile radio service user validation requirements;
- 3) PCS 911 calls be given top priority by the PCS network by being placed at the beginning of any queue of calls awaiting availability of network resources;
- 4) PCS service providers be required to furnish the location of a 911 caller to the public safety answering point; and,
- 5) PCS service providers be required to allow public safety answering points to immediately call back mobile phones from which 911 calls are placed.

The Notice should be published in the <u>Federal Register</u> in the near future. After this happens, there will be a period in which the public may file comments on our proposals, followed by a period for reply comments. After the comment periods close, the Commission will review all public input on its proposals and use this input to help develop final rules on this subject.

No. of Copies rec'd\_ List ABCDE We appreciate your constituents' thoughts on this important topic and have added them, along with your letter, to the record in the E-911 proceeding.

Sincerely,

Richard M. Smith

Chief

Office of Engineering and Technology

Richard B. Engelman Chief, OET/AED/TSB

Julius P. Knapp Chief, OET/AED

cc (w/incoming): Secretary, for inclusion in CC Docket 94-102

cc: Chief, OET
Julius Knapp
Richard Engelma

Richard Engelman Robert Bromery

Art Wall

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KEVIN G. CURTIN, CHIEF COUNSEL AND STAFF DIRECTOR JONATHAN CHAMBERS, REPUBLICAN STAFF DIRECTOR

Hnited States Senate CALL

MAITTEE ON COMMERCE, SCIENCE,

WALLOW

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WAS A SCIENCE CALL

WAS

September 8, 1994

Ms. Judith Harris Director, Legislative Affairs Federal Communications Commission 1919 M Street, N.W. Washington, D.C. 20554

Dear Ms. Harris:

Enclosed is a copy of a letter that was sent to me by Mr. William H. Gamblin, General Manager, Jefferson County 9-1-1 Dispatch, House Springs, Missouri. Mr. Gamblin and his colleagues are concerned that Personal Communications Service (PCS) will create difficulty in responding to emergency calls.

I would appreciate receiving information on this matter at your earliest convenience.

Thank you for your assistance.

Sincerely,

John C. Danforth

Enclosure



5475 Buckeye Valley Rd. House Springs, MO 63051 Phone: 314-942-5911 Fax: 314-942-3605

GENERAL MANAGER William H. Gamblin

Dear Senator Danforth:

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Let me set the scene for you:

#### **ENHANCED 9-1-1 SERVICE**

You are at home, an emergency arises, you simply dial 9-1-1. Your call is answered by a call taker at your emergency center. Along with that call comes vital information; i.e. name, address, city, zip, telephone number, date, time of day and the public safety agencies (fire, police & EMS) that cover your address. Response is quick. Dispatch is almost immediate and your loved one is treated.

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This is a national issue. Within one to three years this service will begin to seriously affect wired telephone service. People will remove their residence lines to reduce cost and use wireless and pay air time.

I want you, as my representative, to have the F.C.C. take the necessary steps to mandate exact physical location of a caller that uses wireless service, and to provide the same life saving capabilities as enhanced 9-1-1 service now provides to our residential and business customers.

Thank you for your consideration.

Sincerely,

William H Gambelen

CHAIRMAN Ed Kemp

VICE-CHAIRMAN Joe Wingbermuehle

SECRETARY Susan Reissing



5475 Buckeye Valley Rd. House Springs, MO 63051 Fax: 314-942-3605

GENERAL MANAGER

William H. Gamblin

Phone: 314-942-5911

July 6, 1994

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Sincerely, Jefferson County 911 Board

CHAIRMAN Ed Kemp VICE-CHAIRMAN
Joe Wingbermuehle

SECRETARY Susan Reissing



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Ed Kemp

TREASURER Dan Vallee

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SECRETARY
Susan Reissing

TREASURER
Dan Vallee

VICE-CHAIRMAN Joe Wingbermuehle

BOARD MEMBERS

Robert Ottomever



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TREASURER

Suzanne M Huffman



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CHAIRMAN



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BOARD MEMBERS

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July 6, 1994

Dear Senator Danforth:

I am writing to you to ask your support to provide a wireless service, Personal Communication Service (PCS), that will ensure the safety of the users of that service. I am one of your constituents and I work in the field of Public Safety as a telecommunicator. Personal Communication Service is about to become a reality and we in Public Safety have a great concern for its ability to protect its user.

Let me set the scene for you:

#### **ENHANCED 9-1-1 SERVICE**

You are at home, an emergency arises, you simply dial 9-1-1. Your call is answered by a call taker at your emergency center. Along with that call comes vital information; i.e. name, address, city, zip, telephone number, date, time of day and the public safety agencies (fire, police & EMS) that cover your address. Response is quick. Dispatch is almost immediate and your loved one is treated.

#### PCS WIRELESS SERVICE

You take your small telephone unit with you and go for a walk in the park. While a mile or so away, you become violently ill. You take out your small telephone and dial 9-1-1. the call taker in your emergency center answers but has no idea where you are. If you are unable to speak - well you can see the obvious consequences.

I hasten to add that cellular service, as we know it today, in almost all cases provides neither the calling number nor the location of the caller.

This is a national issue. Within one to three years this service will begin to seriously affect wired telephone service. People will remove their residence lines to reduce cost and use wireless and pay air time.

I want you, as my representative, to have the F.C.C. take the necessary steps to mandate exact physical location of a caller that uses wireless service, and to provide the same life saving capabilities as enhanced 9-1-1 service now provides to our residential and business customers.

Thank you for your consideration.

CHAIRMAN

Ed Kemp

Sincerely, garnes ti White